

Lowes Foods to Go Shopping Directions



Costs – Please follow these steps for setting up a new account.

- Shopping Fee - \$4.95 per order or enjoy shopping all month long for \$17.95.
- Delivery – Is available to select zip codes in various cities. The delivery fee is in addition to the shopping fee. Once you have chosen your preferred store, click on the "Help" section to access the delivery fee for your zip code.

Overseas Orders:

- If you are choosing Lowes Foods to Go for an overseas order, please choose our Winston-Salem location on Reynolda Road.

First Time Users – Please follow these steps for setting up a new account.

- Click on "Sign In". In the resulting center panel, click on the button "Create Account."
- Enter your email address. This will be the username for your account. Next choose and enter a Password between 6 and 30 characters.
- When done, click on the "Create Account" button at the bottom.
- Click on the "Proceed" button and begin shopping.
- Please review the Store Policies which are available via "Help/Policies".

Returning Users

- Please be sure to Sign-In before placing your order. In the event you have to leave your computer or you experience a loss of power, your order will be saved.

How to Shop – This shopping system is very easy to use. Please follow these easy instructions.

- From the buttons on the left side, you may do one of the following: click on the categories from which you wish to shop or access any of your "Shopping Lists" from the drop down menu.
- When selecting a department to shop, simply click on the desired department. You will then need to select a category which will then allow you to select a desired sub-category until products are displayed in the center panel.
- To purchase a product, simply click on the "Buy" button. This will place the item into your virtual shopping cart, which can be viewed on the right hand side of your screen.
- To view product details, such as nutritional information, move your cursor over the product's image and click once you can read "Click for Details".
- To search for a product, type a descriptive word or UPC in the "Search" field near the top of the screen and click on the "Go" button.
- To change the quantity of the item selected, use the up and down arrows for the product in the virtual shopping cart or type in the desired quantity. Changing the quantity to zero will remove the item from your cart.
- Shopping Lists are a good way to organize your favorite products and those which you only buy occasionally.
- To save items to a shopping list, simply click on the "Save" button. These products will be added to your "Active List" near the top of the screen.
- To view your shopping lists, locate your available lists in the upper left hand corner under the "Search" Box. You can select any desired list that you have created using the drop down menu. Your master list will contain any item that you have ever purchased from the online store.
- When products are removed from the online inventory, they will no longer appear on your shopping lists. If and when the product is back in stock, it will return to your list.

How to Checkout – Follow these steps for easy and quick checkout:

1. Click on the "Checkout" button in the bottom right.
2. Once you review your cart and are satisfied with your order, click on "Checkout".
3. You may change quantities of a specific item right in the "Review Cart" page.
4. If you did not sign in upon entering the site, you will be prompted to sign in at this point.
5. The first time you shop, you will be prompted to enter your Billing and possibly Delivery Information. Once you have entered this information, click on "Continue".
6. On the fulfillment screen, you will need to click on the button next to "Pickup" or "Delivery". You can then choose a fulfillment date and time, if you did not do this prior to shopping. Click on "Continue".
7. Complete the Payment Information and click on "Place Order".
8. After you have placed your order, a confirmation number will appear and an e-mail receipt will be sent.

Note: You can return to shopping at any time by clicking the "Continue Shopping" button.